



Interlink Risk Advisory and Intermediary Service (Pty) Ltd

Authorised FSP Licence Number: 50127

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SMARTHOME APPLIANCE

Smarthome Appliance assists households with mechanical and electrical breakdown cover on major household appliances.

We listen to your needs

We build products and solutions to fit our clients' needs. We develop products and solutions that talk to their specific pain points and opportunities.

Standard Package

- Fridge
- Television
- Washing machine
- Stove
- Microwave

Premium package per month *(Incl. VAT)

R145

**Pricing is set at R145 for a standard package and the above appliances are covered.*

Add On*

- Additional TV
- Additional fridge/freezer
- Sound bars or sound systems
- Tumble dryer
- Decoder
- Dishwasher

Premium per item selected, per month *(Incl. VAT)

R23

R45

R18

R28

R10

R35

**The above items can be added to the standard package. Pricing provided is per item.*

What is covered

After you choose which appliances you want to insure, they will be covered for mechanical or electrical breakdown including the replacement of components and, if necessary, the entire appliance. Each claim is limited to **R20,000**.

- The policy covers the breakdown of the appliance due to any mechanical or electrical cause
- The cost of fixing the appliance including parts will be covered
- The appliance will be replaced with a similar brand/quality appliance if:
 - It is not repairable
 - It is uneconomical to repair
 - There are no parts available to repair it
 - It is damaged beyond repair by the contracted repairer

Period of cover

The Smarthome Appliance is a monthly policy and it renews each month for as long as the premium is paid. The premium is to be paid by debit order.

Smarthome benefits

- We help you get your appliances fixed with reputable repairers
- You are not faced with unforeseen expenses to repair your appliances
 - If we can't repair it, we'll replace the appliance
- We will replace the faulty appliance with the same or higher specification and brand/quality should an exact replacement not be available
- We allow a maximum of 5 working days to secure parts to repair the appliance. If we can't secure them in this time frame, we will replace it
- Affordable premium, no excess
- All labour costs and parts covered

**All terms, conditions and exclusions are available in the product wording.*

Our products deliver real customer value

We deliver real value products and services, cost effectively and with excellent customer experience. VAPS (Value added products and services) for the insurance market are typically priced based on consumers' perceived value and not always on real value. The time is right to turn this on its head.

We ensure that our customers:

- Acquire real value (not only perceived value) products.
 - Make maximum use of benefits.
- Pay a fair price for their products.
 - Experience excellent service.

Contact us: 071 866 3214

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